

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - May 2017

### - Children & Youth Who Accessed the System of Care -

**Call Activity:** Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	8,434
Newly Registered Youth in Report Month	3,125

Gender		
Male	4,926	58.4%
Female	3,507	41.6%

Age at time of call		
0-4	518	6.1%
5-10	2,748	32.6%
11-13	1,836	21.8%
14-17	2,737	32.5%
18-20	568	6.7%
21	24	0.3%
>21	3	0.0%

Race		
African American/Black	1,965	23.3%
American Indian/Alaska Native	21	0.2%
Asian	260	3.1%
Caucasian/White	2,818	33.4%
Native Hawaiian/Other Pacific Island	4	0.0%
Some Other Race	1,062	12.6%
Unknown	2,191	26.0%
Declined	107	1.3%

Ethnicity		
Hispanic or Latino	2,327	27.6%
Non-Hispanic or Latino	2,374	28.2%
No Ethnicity Data	3,733	44.3%

**Caller Type Distribution:** Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	13,447
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Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	8	0.1%
Childrens Inpatient or Partial Hospital Provider	527	3.9%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	870	6.5%
Elementary/Middle School	166	1.2%
FCIU	0	0.0%
High School	52	0.4%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	16	0.1%
NJ Child Abuse Hotline	9	0.1%
Police	37	0.3%
Psychiatric Emergency Service Staff (PESS)	100	0.7%
Shelter	0	0.0%
Youth Advocate	4	0.0%
Other	300	2.2%
<b>External Partners Subtotal</b>	<b>2,091</b>	<b>15.5%</b>

Caller Type - Caregiver Group		
Family/Custodial Family Member	202	1.5%
Minor with Child	0	0.0%
Parent/Legal Guardian	8,093	60.2%
Resource Parent	161	1.2%
Self (18-21)	203	1.5%
Self (Under 18)	21	0.2%
<b>Caregiver/Youth Subtotal</b>	<b>8,680</b>	<b>64.5%</b>

Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	737	5.5%
Children's System of Care (CSOC)	2	0.0%
CMO (Care Management Organization)	191	1.4%
CSOC Out of Home Provider	26	0.2%
Family Functional or Multi-Systemic Therapy	32	0.2%
Mobile Response Stabilization Services (MRSS)	82	0.6%
Provider (Other)	506	3.8%
Substance Use Treatment Provider	133	1.0%
<b>CSOC Provider Subtotal</b>	<b>1,709</b>	<b>12.7%</b>
<b>I&amp;R Calls Not Attached to a Youth</b>	<b>967</b>	<b>7.2%</b>

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	186	1.4%
Authorizations, Claims & Eligibility	154	1.1%
Caller Providing Information About a Member	507	3.8%
Caller Providing Information About a Youth	30	0.2%
Caller Requesting Information	1,973	14.7%
In Home Service Request	7,651	56.8%
Intellectual/Developmental Disability Inquiry	1,342	10.0%
Out of Home Service Request	36	0.3%
Reconsiderations & Concerns	2	0.0%
Requested Services Not Accessed Through PerformCare	199	1.5%
Substance Use Related	240	1.8%
Technical Issues	135	1.0%
Other	1,004	7.5%
<b>Total</b>	<b>13,459</b>	

Call Resolution		
Access and Record Maintenance	1,101	4.9%
Adolescent Housing Hub Related	148	0.7%
Contacted Child Abuse Hotline	22	0.1%
Contacted Police	37	0.2%
DCP&P Related	1	0.0%
DD/ID Family Support Application Completed	441	1.9%
I/DD Eligibility Related	144	0.6%
Information Documented	5,495	24.3%
Referred for Bio-Psycho-Social Assessment	1,133	5.0%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	21	0.1%
Referred to External System Partner	4,304	19.0%
Referred to FCIU	10	0.0%
Referred to Outpatient Services	205	0.9%
Service Authorization Related	145	0.6%
Substance Use Related	9	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	7,398	32.7%
Other	2,006	8.9%
<b>Total</b>	<b>22,623</b>	

### - Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,642	60.4%
Female	10,900	39.6%

Age		
0-4	761	2.8%
5-10	8,037	29.2%
11-13	5,831	21.2%
14-17	10,177	36.9%
18-20	2,651	9.6%
21	85	0.3%
>21	1	0.0%

**Total Unique Active Youth in Report Month** **27,543**

Race		
African American/Black	6,875	25.0%
American Indian/Alaska Native	73	0.3%
Asian	753	2.7%
Caucasian/White	10,061	36.5%
Native Hawaiian/Other Pacific Island	11	0.0%
Some Other Race	4,212	15.3%
Unknown	5,399	19.6%
Declined	143	0.5%

Ethnicity		
Hispanic or Latino	7,459	27.1%
Non-Hispanic or Latino	8,828	32.1%
No Ethnicity Data	11,256	40.9%

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Service Distribution of Active Youth in Report Period : **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,288	6.7%
Biopsychosocial Assessment	1,878	2.9%
Care Management	15,297	24.0%
Family Functional or Multi Systemic Therapy	198	0.3%
Family Support Services (I/DD)	4,934	7.7%
Intensive in Community	18,050	28.3%
Intensive In Home	3,520	5.5%
Mobile Response Initial	3,299	5.2%
Mobile Response Stabilization	6,836	10.7%
Out of Home Treatment	2,670	4.2%
Substance Use Treatment	380	0.6%
Wrap Flex Services	2,414	3.8%
<b>Total</b>	<b>63,764</b>	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	3,183	34.6%
Community Based Services	1,448	15.7%
DCP&P Contracted	5	0.1%
Inpatient	1	0.0%
Juvenile Justice Service	11	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	619	6.7%
Peer Support	2,017	21.9%
Private Insurance	372	4.0%
School Reimbursed Service	1,526	16.6%
Transportation	29	0.3%
<b>Total</b>	<b>9,211</b>	

Out of Home Treatment (OOH) Population: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Detention Alternative	18	1.0%
Emergency Diagnostic Residential Unit	18	1.0%
Group Home	126	6.9%
I/DD Treatment	225	12.3%
Intensive Residential Treatment	68	3.7%
Psychiatric Community Home	205	11.2%
Residential Treatment Center	430	23.5%
Specialty Bed	355	19.4%
Substance Use Treatment	207	11.3%
Treatment Home	180	9.8%
<b>Total</b>	<b>1,832</b>	

### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	5,312
Medicaid Type - Family Care	12,139
Medicaid Type - Supplemental Security Income (SSI)	3,367
Private Insurance	2,215

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - May 2017

### - Special Population Involvement: I/DD

**Descriptions:** Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

**Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	123
Agency Respite	166
Assistive Technology: Assessment	19
Educational Advocacy	26
Overnight Respite	14
Self Hired Respite	222
Weekend Recreation	201
<b>Total</b>	<b>771</b>

Authorized FSS Services in Report Month	
After School Respite	586
Agency Respite	892
Assistive Technology: Assessment	23
Assistive Technology: Device/Mod	28
Educational Advocacy	48
Overnight Respite	9
Self Hired Respite	2,766
Weekend Recreation	575
<b>Total</b>	<b>4,927</b>

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	163
DD Eligibility Apps Approved in Report Month	121
Currently Eligible Youth	14,558

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,601
Mobile Response Stabilization Service	218

2017 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,375
One to One Applications Received	459

2017 Camp Related Authorizations	
Approved Camp Authorizations	1,282
Approved One to One Aid Authorizations	403

### - Special Population Involvement: Youth with Substance Use Challenges

**Descriptions:** CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	240
Youth Open to CSOC Substance Use Services	497
LOCI Completed	149
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%